







## **Model Curriculum**

**QP Name: Master Carpenter** 

QP Code: FFS/Q2204

QP Version: 1.0

**NSQF Level: 5** 

**Model Curriculum Version: 1** 

Furniture and Fittings Skill Council || Furniture and Fittings Skill Council (FFSC), 407-408, DLF City Court, MG Road, Sikanderpur, Gurgaon - 122002







## **Table of Contents**

raining Parameters	3
Program Overview	4
Training Outcomes	4
Compulsory Modules	4
Module 1: Introduction to various Architectural and Interior Projects	8
Module 2: Introduction to advanced raw materials and architechtural hardwares	9
Module 3: Introduction to advanced power tools, equipment, and machinery	10
Module 4: Organizational context of Interiors Industry and employability skills	11
Module 5: Introduction to the role of a Master Carpenter	12
Module 6: Defining scope of work	13
Module 7: Project and <b>p</b> roduct <b>c</b> osting	14
Module 8: Resource planning and management	15
Module 9: Team and task management	16
Module 10: Vendor Management	17
Module 11: Grievance redressal and performance management	18
Module 12: Project design dockets and product drawings	19
Module 13: Supervise work at the on-site	20
Module 14: Fabrication, Assembly, and Surface Finishing of the products	21
Module 15: Installation of product and architectural hardware	22
Module 16: Project Supervision, Quality Check, and Handover	23
Module 17: Health, safety, and hygiene protocols	24
Module 18: Material conservation and resources optimization	26
Module 19: Work effectively with colleagues and others	27
Module 20: Sensitivity towards all genders and people with disability	28
Module 21: Identify and assess entrepreneurial activities	29
Module 22: Digital and financial aspects of a business	30
Module 23: World Skills Competition and Skilling opportunities	31
Module 24: On-the Job Training for different types of products at the workshop	32
Annexure	33
Trainer Requirements	
Assessor Requirements	
Assessment Strategy	







References	39
Glossary	39
Acronyms and Abbreviations	40







## **Training Parameters**

Sector	Furniture and Fittings
Sub-Sector	Furniture Sales, Installation, and After-Sales
Occupation	Furniture Installation
Country	India
NSQF Level	5
Aligned to NCO/ISCO/ISIC Code	NCO-2015/7115.0300
Minimum Educational Qualification and Experience	ITI/Govt recognized Diploma (1 Year in Carpentry) with 5 Years of relevant experience OR Graduate with 4 Years of relevant experience OR Certificate-NSQF (Level 4- Carpenter) with 2 Years of relevant experience
Minimum Level of Education for Training in School	Not Applicable
Pre-Requisite License or Training	NA
Minimum Job Entry Age	18 Years
Last Reviewed on	
Next Review Date	
NSQC Approval Date	
Q.P. Version	1.0
Model Curriculum Creation Date	
Model Curriculum Valid Up to Date	
Model Curriculum Version	1.0
Minimum Duration of the Course	690 (480 + 210 OJT)
Maximum Duration of the Course	690 (480 + 210 OJT)







## **Program Overview**

This section summarizes the end objectives of the program along with its duration.

## **Training Outcomes**

At the end of the program, the learner should have acquired the listed knowledge and skills:

- Define different types of Architectural and Interior Projects.
- Categorize and describe different raw materials and architectural hardware.
- Categorize and describe different advanced power tools, equipment, and machinery.
- Describe the organisational map of Furniture Industry and highlight the importance of Furniture and Fittings Installation occupation.
- List the Key Result Areas of the Master Carpenter's Role.
- Define the scope of work for various types of projects.
- Estimate the cost of different types of Products and Projects.
- Analyse and estimate the resources required for the project.
- Plan, organise, and manage various tasks and teams.
- Describe the vendor management principles and apply the same during project execution.
- Explain the grievance redressal guidelines and conduct performance review.
- Describe and examine the project design dockets and product drawings.
- Prepare and review the fabrication and assembly of products for different types of projects.
- Apply surface finishing techniques on different types of products.
- Perform and review installation of product components and architectural hardware.
- Demonstrate project and team supervision techniques.
- Plan and conduct periodic quality check and handover.
- Follow and ensure the compliance of the Occupational Health and Safety protocols.
- Explain the methods for Material Conservation and Resources Optimization.
- Describe the best practices for working efficiently as team player and team and ensure the same are followed.
- List the guidelines for gender sensitivity and PwD practices and comply as per the same.
- Explain the elements of Entrepreneurship and highlight the role of an entrepreneur.
- Explain the significance of Digital and Financial literacy in a business.
- Describe the process and significance of World Skills Competitions.
- Demonstrate the process of fabrication, assembly, installation, and finishing for different types of products during On-the-Job Training.

## **Compulsory Modules**

The table lists the modules and their duration corresponding to the Compulsory NOS of the QP.

NOS and Module Details	Theory Duration	Practical Duration	On-the-Job Training Duration (Mandatory)	On-the-Job Training Duration (Recommended)	Total Duration
Bridge Module(s)	20.00	28.00	00.00	00.00	48.00
Module 1: Introduction to various Architectural and Interior Projects	04.00	08.00	00.00	00.00	12.00







Module 2: Introduction to advanced raw materials and architectural hardwares	04.00	08.00	00.00	00.00	12.00
Module 3: Introduction to advanced power tools, equipment, and machinery	04.00	08.00	00.00	00.00	12.00
Module 4: Organizational context of Interiors Industry and employability skills	04.00	04.00	00.00	00.00	08.00
Module 5: Introduction to the role of a Master Carpenter	04.00	00.00	00.00	00.00	04.00
FFS/N2220: Assist in product costing and resource planning for on-site activities of the various projects NOS Version No. 1 NSQF Level- 5	24.00	64.00	00.00	00.00	88.00
Module 6: Defining scope of work	08.00	16.00	00.00	00.00	24.00
Module 7: Project and product costing	08.00	36.00	00.00	00.00	44.00
Module 8: Resource planning and management	08.00	12.00	00.00	00.00	20.00
FFS/N2221: Ensure proper work allocation and team management for the projects NOS Version No. 1 NSQF Level- 5	24.00	32.00	00.00	00.00	56.00
Module 9: Team and task management	08.00	16.00	00.00	00.00	24.00
Module 10: Vendor management	08.00	08.00	00.00	00.00	16.00
Module 11: Grievance redressal and performance management	08.00	08.00	00.00	00.00	16.00







FFS/N2222: Perform and review the fabrication, assembly, finishing, and installation activities for different projects NOS Version No. 1 NSQF Level- 5	28.00	136.00	00.00	00.00	164.00
Module 12: Project design dockets and product drawings	08.00	20.00	00.00	00.00	28.00
Module 13: Supervise work at the on-site	04.00	20.00	00.00	00.00	24.00
Module 14: Fabrication, Assembly, and Surface Finishing of the products	04.00	40.00	00.00	00.00	44.00
Module 15: Installation of product and architectural hardware	04.00	32.00	00.00	00.00	36.00
Module 16: Project Supervision, Quality Check, and Handover	08.00	24.00	00.00	00.00	32.00
FFS/N8203: Maintain health, safety, and greening practices at the worksite NOS Version No. 1 NSQF Level- 4	08.00	12.00	00.00	00.00	20.00
Module 17: Health, safety, and hygiene protocols	04.00	04.00	00.00	00.00	08.00
Module 18: Material conservation and resources optimization	04.00	08.00	00.00	00.00	12.00
FFS/N8204: Work effectively with the supervisors and co- workers involving gender and PwD sensitive practices NOS Version No. 1 NSQF Level- 4	08.00	16.00	00.00	00.00	24.00
Module 19: Work effectively with colleagues and others	04.00	08.00	00.00	00.00	12.00
Module 20: Sensitivity towards all genders and people with disability	04.00	08.00	00.00	00.00	12.00







FFS/N8206: Undertake entrepreneurship and business development activities NOS Version No. 1 NSQF Level- 4	16.00	40.00	00.00	00.00	56.00
Module 21: Identify and assess entrepreneurial activities	08.00	20.00	00.00	00.00	28.00
Module 22: Digital and financial aspects of a business	08.00	20.00	00.00	00.00	28.00
Bridge Module	08.00	16.00	00.00	00.00	24.00
Module 23: World Skills Competition and Skilling opportunities	08.00	16.00	00.00	00.00	24.00
On-the Job Training	00.00	00.00	00.00	210.00	210.00
Module 24: On-the Job Training for different types of products at the workshop	00.00	00.00	00.00	210.00	210.00
<b>Total Duration</b>	136.00	344.00	00.00	210.00	690.00







## **Module Details**

## **Module 1: Introduction to various Architectural and Interior Projects Bridge Module**

## **Terminal Outcomes:**

- Explain the scope and significance of the furniture industry.
- Explain the functioning of the furniture industry.
- Describe the segments of the furniture industry.
- Comprehend various processes used in the Furniture and Fittings industry.

<b>Duration</b> : <i>04:00</i>	Duration: 08:00			
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes			
<ul> <li>Discuss the relevance of the Furniture and Fittings sector in Indian and global context.</li> <li>List all the industries involved in the Furniture and Fittings Sector.</li> <li>Explain the role of a furniture in the Interior Design and Allied industries.</li> <li>Discuss new trends and advancements related to different types of furniture.</li> <li>Describe the factors affecting furniture market growth and opportunities.</li> <li>Describe the various stages and segments involved in fabrication of different types of furniture.</li> </ul>	Demonstrate how to plan the process flow of a given product based on different segments in the industry.			
Classroom Aids				
White Board, Board Marker, Duster, Projector, Ta	blet, Chairs, Tables, Smart Board (Optional)			

## **Tools, Equipment, and Other Requirements**

Project/Theme Based Props as required







## Module 2: Introduction to advanced raw materials and architectural hardwares

## **Bridge Module**

#### **Terminal Outcomes:**

- Discuss the usage of different types of raw materials in the Furniture and Fittings Sector.
- Demonstrate the process of performing quality tests to check the quality of the raw materials.
- Explain the usage of different types of advanced architectural hardware and fittings.

#### **Classroom Aids**

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Workbench, Manual Tools, Electric/ Power Tools, Housekeeping- Materials, Tools and Equipment, Project/Theme based props for simulation as required.







## Module 3: Introduction to advanced power tools, equipment, and machinery

**Bridge Module** 

#### **Terminal Outcomes:**

- Describe the operational procedures for different types of advanced tools and equipment safely.
- Demonstrate the usage of advanced power tools, equipment, and machinery.

<b>Duration</b> : <i>04:00</i>	<b>Duration</b> : <i>08:00</i>
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>List the various advanced tools, equipment, and machines required for a particular job, purpose, and functioning.</li> <li>Elaborate on the precautions to be taken while handling different electrical and mechanical products.</li> <li>Discuss the new trends and advancements related to tools, machines, and equipment.</li> <li>Explain the process of cleaning the worksite, tools, and equipment.</li> <li>List various Furniture Fixtures &amp; Equipment (FF&amp;E) required in the furniture manufacturing process.</li> </ul>	<ul> <li>Demonstrate how to use the advanced tools, equipment, and machines as per the manufacturer's manuals.</li> <li>Differentiate between various advanced tools and equipment and their purpose.</li> <li>Demonstrate how to prepare the work area and equipment for efficient job work.</li> </ul>

## **Classroom Aids**

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Workbench, Manual Tools, Electric/ Power Tools, Housekeeping- Materials, Tools and Equipment, Project/Theme based props for simulation as required.







## Module 4: Organizational context of Interiors Industry and employability skills

## **Bridge Module**

#### **Terminal Outcomes:**

- Explain the various departments in an organisation structure.
- Explain the methods and mechanisms for effective communication.
- Demonstrate the usage of effective communication and interpersonal skills.
- Communicate and perform basic financial transactions digitally.
- Demonstrate appropriate behaviour and work ethics.
- Discuss the organizational hygiene and sanitation guidelines while working at the worksite.

<ul> <li>processes, code of conduct, reporting matrix, and escalation hierarchy.</li> <li>List all the documents required to carry out the job, such as job card and checklist for oneself.</li> <li>Categorize the problems based on the need of the escalation in the hierarchy.</li> <li>State the importance of coordinating and resolving conflicts with the team members to achieve a smooth workflow.</li> <li>Explain the importance of team objectives and goals.</li> <li>Explain the importance of effective communication and team coordination.</li> <li>Explain the difference between briefing and debriefing.</li> <li>Explain the basic parts of a computer, smartphones, and their functioning.</li> <li>Explain the importance of Internet in an assigned task.</li> <li>Distinguish between various social media platforms: YouTube, WhatsApp, Facebook, Twitter, etc.</li> <li>behaviour and language while communicating with colleagues.</li> <li>Perform how to report problems that need escalation.</li> <li>Demonstrate active listening skills while communicating.</li> <li>Demonstrate how to fill a sample job card for the submission.</li> <li>Demonstrate the functioning of a computer and its accessories.</li> <li>Perform how to report problems that need escalation.</li> <li>Demonstrate how to fill a sample job card for the submission.</li> <li>Demonstrate the functioning of a computer and its accessories.</li> <li>Perform the process of operating an emai account.</li> <li>Demonstrate the usage of internet to analyze and research a given task.</li> <li>Demonstrate how to operate various social media platforms: YouTube, WhatsApp, Facebook, Twitter, etc.</li> <li>Demonstrate the steps involved in a financial transaction using a suitable medium.</li> </ul>	Duration: 04:00	Duration: 04:00
<ul> <li>behaviour and language while communicating with colleagues.</li> <li>List all the documents required to carry out the job, such as job card and checklist for oneself.</li> <li>Categorize the problems based on the need of the escalation in the hierarchy.</li> <li>State the importance of coordinating and resolving conflicts with the team members to achieve a smooth workflow.</li> <li>Explain the importance of team objectives and goals.</li> <li>Explain the importance of effective communication and team coordination.</li> <li>Explain the difference between briefing and debriefing.</li> <li>Explain the basic parts of a computer, smartphones, and their functioning.</li> <li>Explain the importance of Internet in an assigned task.</li> <li>Distinguish between various social media platforms: YouTube, WhatsApp, Facebook, Twitter, etc.</li> <li>behaviour and language while communicating with colleagues.</li> <li>Perform how to report problems that need escalation.</li> <li>Demonstrate active listening skills while communicating.</li> <li>Demonstrate how to fill a sample job card for the submission.</li> <li>Demonstrate the functioning of a computer and its accessories.</li> <li>Perform how to report problems that need escalation.</li> <li>Demonstrate how to fill a sample job card for the submission.</li> <li>Demonstrate the functioning of a computer and its accessories.</li> <li>Perform the process of operating an emai account.</li> <li>Demonstrate the usage of internet to analyze and research a given task.</li> <li>Demonstrate how to operate various social media platforms: YouTube, WhatsApp, Facebook, Twitter, etc.</li> <li>Demonstrate the steps involved in a financial transaction using a suitable medium.</li> </ul>	Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Summarize the Bank Account opening procedure and associated terminologies</li> <li>List the steps involved in a financial transaction using a suitable medium.</li> <li>State the significance of payment methods and gateways for financial transactions.</li> </ul> Classroom Aids	<ul> <li>processes, code of conduct, reporting matrix, and escalation hierarchy.</li> <li>List all the documents required to carry out the job, such as job card and checklist for oneself.</li> <li>Categorize the problems based on the need of the escalation in the hierarchy.</li> <li>State the importance of coordinating and resolving conflicts with the team members to achieve a smooth workflow.</li> <li>Explain the importance of team objectives and goals.</li> <li>Explain the importance of effective communication and team coordination.</li> <li>Explain the difference between briefing and debriefing.</li> <li>Explain the basic parts of a computer, smartphones, and their functioning.</li> <li>Explain the importance of Internet in an assigned task.</li> <li>Distinguish between various social media platforms: YouTube, WhatsApp, Facebook, Twitter, etc.</li> <li>Summarize the Bank Account opening procedure and associated terminologies</li> <li>List the steps involved in a financial transaction using a suitable medium.</li> <li>State the significance of payment methods and gateways for financial transactions.</li> </ul>	<ul> <li>behaviour and language while communicating with colleagues.</li> <li>Perform how to report problems that need escalation.</li> <li>Demonstrate active listening skills while communicating.</li> <li>Demonstrate how to fill a sample job card for the submission.</li> <li>Demonstrate the functioning of a computer and its accessories.</li> <li>Perform the process of operating an email account.</li> <li>Demonstrate the usage of internet to analyze and research a given task.</li> <li>Demonstrate how to operate various social media platforms: YouTube, WhatsApp, Facebook, Twitter, etc.</li> <li>Demonstrate how to open and manage a bank account.</li> <li>Demonstrate the steps involved in a financial transaction using a suitable</li> </ul>

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Sample of Job Cards, Sample of Escalation Matrix, Organization Structure, Project/Theme based props for simulation as required.







# Module 5: Introduction to the role of a Master Carpenter *Bridge Module*

## **Terminal Outcomes:**

- Discuss how to work as per the defined role and responsibilities of a Master Carpenter.
- Discuss the scope of work for a Master Carpenter job role.

Duration: 04.00	<b>Duration</b> : <i>00:00</i>		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
<ul> <li>Describe the occupational map of the Furniture and Fittings industry.</li> <li>Describe the career progression path for a Master Carpenter job role.</li> <li>Describe the attributes and basic skill sets required for a Master Carpenter.</li> <li>Explain the role, responsibilities, and limitations of a Master Carpenter.</li> <li>List the various operations/activities that take place at the worksite and Master Carpenter's role in the same.</li> <li>Discuss the regulatory authorities, laws, and regulations related to an individual while working in the Furniture and Fittings industry.</li> <li>Explain the importance of job cards and timely reporting to supervisors in employee performance evaluation.</li> <li>List all the documents required to carry out the job, such as job sheet and checklist for oneself.</li> </ul>			
Classroom Aids			
White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)			
Tools, Equipment, and Other Requirements			
N.A.			







## **Module 6: Defining scope of work** Mapped to NOS/N2220 v 1.0

## **Terminal Outcomes:**

- Explain the process of defining the scope of work for the project.
- Demonstrate the preparation of the scope of work for the assigned project.
- Explain the process of dealing with various internal and external stakeholders.
- Demonstrate the process of analysing and identifying the client needs and specifications.

Duration: 08:00	Duration: 16:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Discuss various pre-requisites involved in interpreting details based on client specifications.</li> <li>Describe various materials, fittings, tools, and equipment based on different woodworking operations.</li> <li>Discuss the SOP of planning the project schedule and timelines.</li> <li>Discuss the documentation requirements during the preparation of the scope of work.</li> <li>Explain the various parameters affecting client interaction in terms of experience, nature of work, required job work details, etc.</li> <li>Describe the organizational policies associated with the resolution of client queries/ complaints.</li> <li>Discuss the importance of maintaining a good working relationship with clients and other agencies.</li> <li>Discuss various documentation requirements associated with the client interaction process.</li> </ul>	<ul> <li>Apply appropriate interpersonal skills while coordinating with team members on the work products.</li> <li>Analyze the product details to identify the required materials, tools, and equipment.</li> <li>Demonstrate how to prepare a project implementation plan.</li> <li>Perform the required documentation for the given project details in a specified format.</li> <li>Assess the requirements of the customer through discussion and understand their requirements.</li> <li>Demonstrate the grievance redressal process for client queries.</li> <li>Demonstrate how to manage the client interactions using appropriate tools and templates.</li> </ul>

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Sample of budget and cost estimate forms







## **Module 7: Project and product costing** Mapped to NOS/N2220 v 1.0

## **Terminal Outcomes:**

- Explain various materials and logistics considerations while preparing a cost estimate.
- Discuss various pre-requisites involved in the preparation of a budget and cost estimates.
- Demonstrate the preparation of cost and budget estimates based on project specifications.

Duration: 08:00	Duration: 36:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Discuss the SOP involved in preparing and evaluating a budget.</li> <li>List all the factors which affect the budget preparation.</li> <li>Discuss various elements of a budget and how to factor them into the process.</li> <li>List all the documentation compliances with the budget preparation.</li> <li>Explain the process of breaking each activity into various cost heads required for budget calculation.</li> <li>State the importance of financial literacy.</li> </ul>	<ul> <li>Examine the product details and specifications based on client requirements for cost estimates.</li> <li>Interpret the product specifications for identifying the required elements in cost estimation.</li> <li>Employ suitable templates and tools while preparing a realistic budget.</li> <li>Employ suitable training methods to guide the team members about financial literacy and responsibilities.</li> </ul>
Classroom Aids	
White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)	
Tools, Equipment, and Other Requirements	

Sample of budget and cost estimate forms







## Module 8: Resource planning and management Mapped to NOS/N2220 v 1.0

## **Terminal Outcomes:**

- Explain the various pre-requisites involved in planning and organizing a physical site survey and recce.
- Discuss the process of analysing the worksite for potential health and safety hazards.
- Examine the worksite for the proper execution of activities during physical site survey and recce.

<b>Duration</b> : <i>08:00</i>	Duration: 12.00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>List all the required tools and equipment for site survey and recce.</li> <li>Define the usage of mathematics and geometry skills in the site survey and recce process.</li> <li>Explain the correct way of using all the required tools and equipment for site survey and recce.</li> <li>State the importance of preparing and validating a measurement sheet.</li> <li>List various factors on the worksite affecting the furniture fabrication and project planning.</li> <li>Explain various organizational policies and codes of conduct for site survey and recce operations.</li> </ul>	<ul> <li>Demonstrate the process of planning and organizing the site survey and recce.</li> <li>Examine the worksite for the execution of measurement and marking activities based on specified instructions.</li> <li>Demonstrate how to validate the measurement sheet.</li> <li>Analyze the worksite to determine the assembly and installation requirements.</li> <li>Employ suitable organizational policies while conducting site survey and recce.</li> </ul>
Classroom Aids	

#### **Classroom Aids**

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Sample of job cards, Measurement and Marking Tools, Project/Theme based props for simulation as required.







# Module 9: Team and task management *Mapped to NOS/N2221 v 1.0*

## **Terminal Outcomes:**

- Describe the various elements involved in a work monitoring plan.
- State the significance of effective work monitoring plan in the project execution.
- Demonstrate the preparation of a work monitoring plan involving resources allocation for the worksite.

Duration: 08:00	Duration: 16:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>State the significance of preparing an effective monitoring and evaluation plan.</li> <li>List all the elements in a resource allocation and management system.</li> <li>Discuss how to identify various critical parameters during work monitoring.</li> <li>Discuss the importance of effective team management for high productivity and quality.</li> <li>State the significance of the feedback mechanism in the program's overall efficiency.</li> </ul>	<ul> <li>Demonstrate the process of designing an effective work monitoring plan.</li> <li>Demonstrate the process of demarcating materials and resources effectively.</li> <li>Employ suitable work monitoring techniques for timely work completion and coordination.</li> <li>Demonstrate the correct way of documenting the feedback, updates, and information received.</li> <li>Perform regular interaction with management for job work status reporting.</li> </ul>

#### **Classroom Aids**

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Project/Theme based props for simulation as required.







## Module 10: Vendor management *Mapped to NOS/N2221 v 1.0*

**Tools, Equipment, and Other Requirements** 

Sample procurement management form

## **Terminal Outcomes:**

- Describe the process of vendor management.
- Discuss the review mechanism of quotation, bids received from vendors.
- Plan and execute the management of resources at the worksite.
- Describe effective ways to load, unload, and store the resources at the worksite.

Duration: 08:00	Duration: 08:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Explain various factors affecting the procurement plan evaluation.</li> <li>State the significance of various elements like price, quality, supply reliability, etc., in a procurement plan.</li> <li>Discuss various pre-requisites involved in marinating the required documentation compliances.</li> <li>List all the statutory and regulatory compliances during vendor management.</li> <li>Explain various techniques associated with material handling.</li> <li>Discuss various elements of a bill of material.</li> </ul>	<ul> <li>Analyze the procurement plan in terms of quality and costing of the work.</li> <li>Analyze the process of shortlisting and approval of the procurement plan.</li> <li>Demonstrate the process of preparing and maintaining required documentation during vendor management.</li> <li>Employ all the organizational policies and guidelines during vendor management.</li> <li>Demonstrate the process of designing and planning an effective material handling plan.</li> <li>Analyze the worksite for identification of required resources during project execution.</li> </ul>
Classroom Aids	
White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)	







## Module 11: Grievance redressal and performance management Mapped to NOS/N2221 v 1.0

## **Terminal Outcomes:**

- Explain the steps and pre-requisites involved in the preparation of a grievance redressal and performance management system.
- State the significance of effective grievance redressal and performance management system.

Duration: 08:00	Duration: 08:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Explain the role of the organizational policies in a grievance redressal mechanism.</li> <li>State the importance of an efficient and effective grievance redressal mechanism.</li> <li>Discuss the SOP involved in a grievance redressal system.</li> <li>Explain the role of KRA's in the performance management system of an employee.</li> <li>List all the pre-requisites involved in the design and implementation of a performance management system.</li> <li>List the factors affecting the effectiveness of a performance management system.</li> <li>Discuss various training delivery methods and means based on project requirement.</li> </ul>	<ul> <li>Demonstrate the process of designing a grievance redressal mechanism.</li> <li>Employ suitable techniques and methods to effectively address and resolve the queries, concerns, and requests.</li> <li>Demonstrate the process of designing an effective performance management system.</li> <li>Employ suitable training methods to train the team members in their respective roles.</li> </ul>
Classroom Aids	

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Project/Theme based props for simulation as required.







## Module 12: Project design dockets and product drawings Mapped to NOS/N2222 v 1.0

## **Terminal Outcomes:**

- Explain the process of analysing and interpreting the product specifications.
- Demonstrate the process of interpreting design specifications from the given project details.
- Discuss various standards concepts and themes associated with the engineering drawings.

Duration: 08:00	<b>Duration</b> : 20:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Describe various elements of an engineering drawing and layout.</li> <li>List all the GD&amp;T symbols and their significance in an engineering drawing.</li> <li>Describe various woodworking operations and their process implementation requirements.</li> <li>Explain the standards concepts associated with the product design.</li> <li>State various storage conditions associated with the storage of engineering drawings and layouts.</li> </ul>	<ul> <li>Analyze the layouts and engineering drawings for interpreting required project details.</li> <li>Demonstrate the process of interpreting the GD&amp;T symbols shown in the drawing.</li> <li>Demonstrate the process of planning the woodworking operations based on product specifications.</li> <li>Analyze the product drawings for any changes/ modifications and take necessary approvals.</li> <li>Demonstrate proper storage and management of product drawings.</li> </ul>
Classroom Aids	
White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)  Tools, Equipment, and Other Requirements	
Tools, Equipment, and Other Requirements	

Sample engineering drawing and layout







## Module 13: Supervise work at the on-site *Mapped to NOS/N2222 v 1.0*

## **Terminal Outcomes:**

- Explain the methods for resource optimization during worksite preparation.
- Analyze the worksite for proper arrangement of materials, tools, and equipment.
- List all the necessities required while working at the worksite.

#### **Classroom Aids**

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Workbench, Manual Tools, Electric/ Power Tools, Project/Theme based props for simulation as required.







## Module 14: Fabrication, Assembly, and Surface Finishing of the products Mapped to NOS/N2222 v 1.0

## **Terminal Outcomes:**

- Describe the pre-requisites associated with different woodworking operations.
- Demonstrate the fabrication of product using suitable woodworking operations.
- Demonstrate assembly of product components using appropriate fasteners and adhesives.

<b>Duration</b> : <i>04:00</i>	<b>Duration</b> : 40:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Discuss the steps and pre-requisites involved in planning and organizing work activities.</li> <li>Explain the working mechanisms of different hand and power tools used in woodworking operations.</li> <li>Discuss different types of fasteners and their area of application in the assembly process.</li> <li>List all the safety precautions associated with the fabrication process.</li> <li>State the significance of finishing the product into required specifications.</li> </ul>	<ul> <li>Demonstrate the process of interpreting job work requirements.</li> <li>Demonstrate the safe use of different hand and power tools.</li> <li>Employ and plan the appropriate woodworking operation based on the product specifications.</li> <li>Analyze the assembled product for accurate joint formations.</li> <li>Perform assembly of components safely and accurately.</li> <li>Demonstrate the process of finishing the product surface into specified specifications.</li> </ul>

## **Classroom Aids**

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Workbench, Manual Tools, Electric/ Power Tools, Project/Theme based props for simulation as required.







## Module 15: Installation of product and architectural hardware Mapped to NOS/N2222 v 1.0

## **Terminal Outcomes:**

Explain various techniques associated with the assembly and installation of different types of products and accessories.

<b>Duration</b> : <i>04:00</i>	Duration: 32:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>List various installation procedures and equipment based on different types of products.</li> <li>Discuss various pre-requisites involved in the installation of the finished products.</li> <li>Explain various advanced architectural hardwares, tools, fasteners, and adhesives for efficient installation.</li> </ul>	_
Classroom Aids	

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Workbench, Manual Tools, Electric/ Power Tools, Project/Theme based props for simulation as required.







## Module 16: Project Supervision, Quality Check, and Handover Mapped to NOS/N2222 v 1.0

## **Terminal Outcomes:**

- Explain the process of performing quality checking based on product specifications.
- State the role of product ergonomics in the product quality.

<b>Duration</b> : <i>08:00</i>	<b>Duration</b> : 24:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Discuss the various elements of a quality control plan.</li> <li>List all the defects and deformations associated with the finished products and their remedial actions.</li> <li>Discuss various structural properties associated with different types of materials.</li> <li>Discuss the SOP associated with assessing the finished product for required specifications.</li> <li>Discuss the need for documenting at various stages of project execution.</li> </ul>	<ul> <li>Demonstrate the process of preparing a quality control plan.</li> <li>Employ suitable methods and tools for fault rectification.</li> <li>Demonstrate the process of checking the strength and load-bearing capacity of the finished furniture.</li> <li>Analyze the finished product for required finishes and specifications.</li> <li>Demonstrate the process of record-keeping and reporting to the supervisor.</li> </ul>
Classroom Aids	
White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)	
Tools, Equipment, and Other Requirements	
N.A.	







# Module 17: Health, safety, and hygiene protocols *Mapped to NOS/N8203 v 1.0*

## **Terminal Outcomes:**

- Describe how to maintain a health, safe and secure environment at workplace.
- Demonstrate health and safety procedures.
- Employ personal hygiene practices at the worksite.

appropriate equipment.







- Employ appropriate techniques for disposing hazardous materials.
- Demonstrate the correct postures while working and handling hazardous materials at the workplace.

## **Classroom Aids**

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Personal Protective Equipment, Housekeeping- Materials, Tools and Equipment, Project/Theme based props for simulation as required.







## Module 18: Material conservation and resources optimization Mapped to NOS/N8203 v 1.0

## **Terminal Outcomes:**

- Implement safety practices and optimize the use of resources.
- Apply conservation practices at the worksite.
- Illustrate sustainable practices at workplace for energy efficiency and waste management.

<b>Duration:</b> <i>04:00</i>	Duration: 08:00		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
<ul> <li>Explain the importance of efficient utilization and conservation of material.</li> <li>State the difference between renewable and non-renewable sources of energy.</li> <li>Explain the various ways of saving energy.</li> <li>Differentiate between recyclable and nonrecyclable waste.</li> <li>Explain the importance of effective utilization of electrical appliances.</li> </ul>	<ul> <li>Demonstrate various techniques of effective utilization of resources.</li> <li>Employ ways for efficient utilization of material and water.</li> <li>Illustrate the process of collecting and analysing the energy utilization data.</li> <li>Employ suitable energy efficient practices in the process.</li> <li>Sort the various reusable materials from the waste accumulated.</li> <li>Practice the segregation of recyclable and nonrecyclable waste.</li> <li>Demonstrate different methods of energy resource use optimization and conservation.</li> </ul>		

## **Classroom Aids**

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Housekeeping- Materials, Tools and Equipment, Project/Theme based props for simulation as required.







## Module 19: Work effectively with colleagues and others Mapped to NOS/N8204 v 1.0

## **Terminal Outcomes:**

- Explain the methods and mechanisms for effective communication.
- Demonstrate the usage of effective communication and interpersonal skills.
- Explain the importance of effective collaboration at workplace.
- Demonstrate how to interact and work effectively with co-workers, supervisors, and others.

<ul> <li>Discuss the need of seeking help from appropriate authority.</li> <li>Outline the reporting structure to receive work instructions and report issues to the supervisor.</li> <li>Understand effective decision-making process.</li> <li>State the various techniques for achieving productivity and quality of work.</li> <li>Explain the steps involved in grievance redressal using appropriate escalation matrix and process.</li> <li>Discuss the specific ways of documenting the work and how to report it to the</li> </ul>	8:00			
<ul> <li>appropriate authority.</li> <li>Outline the reporting structure to receive work instructions and report issues to the supervisor.</li> <li>Understand effective decision-making process.</li> <li>State the various techniques for achieving productivity and quality of work.</li> <li>Explain the steps involved in grievance redressal using appropriate escalation matrix and process.</li> <li>Discuss the specific ways of documenting the work and how to report it to the supervisor.</li> <li>State the importance of co-ordinating and resolving conflicts with the team members to achieve smooth work flow.</li> <li>Explain the effective communication process and methods.</li> <li>Outline the ways to communicate effectively with the co-workers.</li> <li>State the work ethics, workplace etiquettes as well as standards and guidelines.</li> <li>Discuss the different methods of providing information to colleagues as per</li> </ul>	Practical – Key Learning Outcomes			
<ul> <li>Explain key initiatives to resolve conflicts among the team.</li> <li>Explain the importance of aligning your personal goals with organisational goals.</li> </ul> Classroom Aids	the suitable process to report any ons to appropriate authority. strate different ways to resolve s at the worksite. If the worksite if the wo			

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

N.A.







# Module 20: Sensitivity towards all genders and people with disability Mapped to NOS/N8204 v 1.0

## **Terminal Outcomes:**

**Duration**: 04:00

• Apply different approaches to maintain gender equality and increase inclusiveness for PwD.

**Duration**: 08:00

- Demonstrate how to respect all genders and cultures at the workplace.
- Describe the prevention of sexual harassment (POSH) rules at the workplace.

Duration: 04:00	Duration: 08:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
<ul> <li>Discuss the importance of promoting, sharing and implementing gender equality and PwD sensitivity guidelines at the worksite.</li> <li>Explain the importance of gender sensitive behaviour.</li> <li>Explain the importance of equity and respecting other's cultures, religion, and caste.</li> <li>Describe the importance of an equal opportunity work culture irrespective of gender.</li> <li>Explain different methods to encourage female equality in the workplace.</li> <li>Explain the procedure to report inappropriate behaviour e.g., sexual harassment.</li> <li>Explain key elements of active listening.</li> <li>Describe the most effective communicating with people with disabilities.</li> <li>Explain the importance of promoting and respecting disability in the worksite.</li> <li>Explain the need for sensitivity towards people with disabilities.</li> <li>Discuss the rules laid by the Sexual Harassment of Women at Workplace (Prevention, Prohibition, and Redressal) Act and the provided penalties for violation.</li> <li>Explain the correct ways of communication and collaboration with people with disabilities in compliance with the legal framework.</li> </ul>	<ul> <li>Demonstrate the ideal behaviour in line with standards and guidelines on gender inclusivity, PwD, POSH in an organization with a PwD.</li> <li>Use inclusive language irrespective of the gender/ disability of the person.</li> <li>Use gender neutral practice at the worksite.</li> <li>Employ the suitable process to report any harassment or discrimination to appropriate authority.</li> <li>Demonstrate appropriate verbal and nonverbal communication that is respectful of gender, religion, disability, etc.</li> <li>Practice the legal requirements and standards for accessibility norms and processes to support PwD at the worksite.</li> <li>Demonstrate how to behave with people with disabilities.</li> <li>Demonstrate essential communication methods in line with gender inclusiveness and PwD sensitivity.</li> </ul>
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White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

N.A.

**Tools, Equipment, and Other Requirements** 







## Module 21: Identify and assess entrepreneurial activities Mapped to NOS/N8206 v 1.0

## **Terminal Outcomes:**

- Explain ways to conduct market research and analysis.
- Explain the principles of competition analysis.
- Demonstrate the process of preparing a business and resource plan.
- Identify the skill sets and knowledge required for carryout out the entrepreneurial activity.

Duration: 08:00	Duration: 20:00		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
<ul> <li>Explain the process of conducting research to gather information on market determinants such as volume of sales, projected growth rate, etc.</li> <li>State how to conduct market surveys to understand market trend, market needs, opportunities.</li> <li>List steps for identifying and analysing opportunities for entrepreneurship.</li> <li>Explain various organization and government schemes and policies related to the entrepreneurship in the sector.</li> <li>State the importance of compliance with the government structural reforms and framework.</li> <li>Explain the concept of competition analysis.</li> <li>Elaborate the steps needed to mitigate business risks.</li> <li>Explain the concept and terminologies associated with a resource plan.</li> <li>State the requirements of skilled entrepreneur e.g., capability to start business, develop business, manage an organization, manage time, etc.</li> <li>State the importance of effective collaboration with team members of required skill sets.</li> </ul>	<ul> <li>Demonstrate the procedure to review market demands based on competitors, customers, market requirements, current market status etc.</li> <li>Apply the principles of competition analysis for assessing opportunities for potential business.</li> <li>Employ suitable organizational and government policies while carrying out an entrepreneurial activity.</li> <li>Analyze the market condition using appropriate principles of competition analysis.</li> <li>Demonstrate the process of risk assessment for a business opportunity.</li> <li>Demonstrate the use of appropriate tools to prepare resource plan and budget.</li> <li>Analyze the job work to identify and collaborate with the personnel's of required skill sets.</li> </ul>		
Classroom Aids			

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Sample case studies of 5 successful and 5 failed start-ups, Sample business and resource plan







## Module 22: Digital and financial aspects of a business Mapped to NOS/N8206 v 1.0

## **Terminal Outcomes:**

- Demonstrate the use of different social media platforms in e-marketing of a business.
- Describe the role of market condition and business competition in fixing the pricing strategy.
- Explain various financial aspects related to entrepreneurship activity.

Duration: 08:00	Duration: 20:00			
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes			
<ul> <li>Discuss various terminologies related to cloud computing, artificial intelligence, AR/VR, etc.</li> <li>Describe the concept of e-marketing and its impact in a business growth.</li> <li>Distinguish between different social media platforms.</li> <li>List all the factors affecting project costing and planning.</li> <li>State how to choose the right product pricing strategy based on strengths, potential, capability, market demand, profitability, personal preferences.</li> <li>Describe the elements of a business plan.</li> <li>State the method to secure funds from family, friends and financial institutions.</li> </ul>	<ul> <li>Employ suitable technologies for project implementation and promotions.</li> <li>Analyze various e-commerce platforms for business growth based on the nature of product/service.</li> <li>Demonstrate the effective use of different social media platforms.</li> <li>Employ suitable measures for minimizing costs and maximizing profits in a project.</li> <li>Demonstrate the process of fixing the pricing strategy based on market condition and business competition.</li> <li>Demonstrate how to prepare an effective business plan.</li> <li>Employ suitable methods for financial assistance from the financial institutions to start a unit.</li> </ul>			
Classroom Aids				
White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)				
Tools, Equipment, and Other Requirements				
N.A.				







## Module 23: World Skills Competition and Skilling opportunities **Bridge Module**

## **Terminal Outcomes:**

- Explain the significance and scope of the WorldSkills Competition.
- Discuss the career prospects associated with the candidates and officials in the skill competition.
- Demonstrate the marking and assessments of the given test projects based on World Skill Competition guidelines.

Duration: 04:00	Duration: 08:00		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
<ul> <li>State the significance of the World Skills Organization.</li> <li>Discuss the different categories of sectors and trades as per the WorldSkills Competition.</li> <li>State the differences and similarities between Carpentry, Cabinet Making, and Joinery trades.</li> <li>Describe the selection criteria for a jury, workshop manager, and sector expert in the WorldSkills and India Skills Competition.</li> <li>Illustrate the role of a jury, workshop manager, and sector expert in the skill competition.</li> <li>Discuss the marking and assessment techniques used in the skill competitions.</li> <li>Discuss the career prospectus associated with the WorldSkills and India Skills Competition for candidates and officials.</li> </ul>	<ul> <li>Demonstrate the process of work area setup for conducting skill competition.</li> <li>Analyze and prepare the workflow of the given test project for the skill competition.</li> <li>Examine the available raw materials, tools, and equipment based on product specification requirements.</li> <li>Demonstrate the marking of the given test project based on specified format.</li> <li>Analyze the given test project for quality checking based on assessment guidelines.</li> <li>Prepare a detailed report of the project with suggestive measures of improvement.</li> </ul>		
Classroom Aids			

White Board, Board Marker, Duster, Projector, Tablet, Chairs, Tables, Smart Board (Optional)

## **Tools, Equipment, and Other Requirements**

Workbench, Personal Protective Equipment, Measurement and Marking Tools, Manual Tools, Electric/ Power Tools, Housekeeping- Materials, Tools and Equipment, Theme based props







## Module 24: On-the Job Training for different types of products at the workshop

Mapped to FFS/Q2204 v 1.0

**Mandatory Duration: 210:00 Recommended Duration: 00.00** 

**Module Name: On the Job Training** 

**Location: On Site Terminal Outcomes** 

- Prepare a cost estimate for the given project details.
- Display vendor management skills for on-site work coordination.
- Create a list of manufacturing equipment to be used for producing different typed of products.
- Identity the various components of a given product for fabrication purposes.
- Prepare a cutting list for the given product details.
- Perform measurement and marking activities and provide validation of the same.
- Demonstrate the effective ways to manage the materials, tools, and equipment in a manufacturing plant.
- Perform pre-processing on raw materials based on different product specifications.
- Demonstrate the process of cutting, edge banding, trimming, drilling, pasting on materials based on the design specifications of the product.
- Perform fabrication, assembly, installation, and finishing operations for the given products.
- Demonstrate the assembly and fittings for various architectural hardware, fittings, and accessories.
- Demonstrate how to use different hand tools and machines.
- Demonstrate how to use different heavy types of machinery.
- During the fabrication process, demonstrate various quality-related jobs, such as maintenance, calibration, testing, QC inspection, rectification of defects, etc.
- Demonstrate various safety-related practices during the fabrication of different types of products.
- Maintain a safe and secure environment at the manufacturing plant.
- Maintain compliance with the organizational, environmental-related guidelines.
- Coordinate with supervisors and colleges for job work information.
- Employ effective communication skills while working with the supervisor and clients.
- Demonstrate the integration of metals, stones, glass, inlays, etc. with the wood and panels.
- Employ suitable methods for fault identification and rectification during product fabrication.
- Demonstrate grievance redressal of the queries and complaints from the collogues and clients based on organizational policies.







## **Annexure**

## **Trainer Requirements**

	Trainer Prerequisites – either one of the 5 options						
Minimum Educational	Specialization	Relevant Industry Experience		Training Experience		Remarks	
Qualification	<b></b>	Years	Years Specialization		Specialization		
Graduate	Engineering (Civil, Mechanical), Architecture, Interior Design, Furniture Manufacturing, Wood Work, Product Design	9	Furniture manufacturing/ Furniture Design/ Furniture Installation/Carpentry/ Interior Design/ Architecture	1	Preferable - Vocational or Academic Training		
Graduate	Any other discipline than covered above	10	Furniture manufacturing/ Furniture Design/ Furniture Installation/Carpentry/ Interior Design/ Architecture	1	Preferable - Vocational or Academic Training	Preferable - Additional Certification related to specialization in furniture or interior design sector (Software like AutoCAD, etc), Communication Skills.	
ITI/Diploma	Carpentry, Furniture Manufacturing	9	Furniture manufacturing/ Furniture Design/ Furniture Installation/Carpentry/ Interior Design/ Architecture	1	Preferable - Vocational or Academic Training	Preferable - Additional Certification related to specialization in furniture or interior design sector (Software like AutoCAD, etc), Communication Skills.	
Certificate- NSQF	NSQF Level 5 Master Carpenter (FFS/Q2204) or above	9	Furniture manufacturing/ Furniture Design/ Furniture Installation/Carpentry/ Interior Design/ Architecture	1	Preferable - Vocational or Academic Training	Required- Work Experience and Recommendation letter from Employer, Certificates of Training from companies.  Preferable - Additional Certification related to specialization in furniture or interior design sector (Software like AutoCAD, etc.), Communication Skills.	







Trainer Certification				
Domain Certification		Platform Certification		
Certified for Job Role: "Master Carpenter" mapped to QP: "FFS/Q2204, v1.0" Level 5.	Role: "Tra	ended that the Trainer is certified for the Job niner", mapped to the Qualification Pack: 601, v1.0".		
The minimum accepted score as per FFSC guidelines will be 80%.	The minir	num accepted score will be 80% aggregate.		







## **Assessor Requirements**

	Assessor Prerequisites - either one of the 5 options					
Minimum Educational	Specialization Relevant Industry Experience		Training/Assessme nt Experience		Remarks	
Qualification		Years	Specialization	Years	Specialization	
Graduate	Engineering (Civil, Mechanical), Architecture, Interior Design, Furniture Manufacturing, Wood Work, Product Design	9	Furniture manufacturing/ Furniture Design/ Furniture Installation/Carpentry/ Interior Design/ Architecture	1	Preferable - Vocational or Academic Training	
Graduate	Any other discipline than covered above	10	Furniture manufacturing/ Furniture Design/ Furniture Installation/Carpentry/ Interior Design/ Architecture	1	Preferable - Vocational or Academic Training	Preferable - Additional Certification related to specialization in furniture or interior design sector (Software like AutoCAD, etc), Communication Skills.
ITI/Diploma	Carpentry, Furniture Manufacturing	9	Furniture manufacturing/ Furniture Design/ Furniture Installation/Carpentry/ Interior Design/ Architecture	1	Preferable - Vocational or Academic Training	Preferable - Additional Certification related to specialization in furniture or interior design sector (Software like AutoCAD, etc), Communication Skills.
Certificate- NSQF	NSQF Level 5 Master Carpenter (FFS/Q2204) or above	9	Furniture manufacturing/ Furniture Design/ Furniture Installation/Carpentry/ Interior Design/ Architecture	1	Preferable - Vocational or Academic Training	Required- Work Experience and Recommendation letter from Employer, Certificates of Training from companies.  Preferable - Additional Certification related to specialization in furniture or interior design sector (Software like AutoCAD, etc.), Communication Skills.







Assessor Certification					
Domain Certification	Platform Certification				
Certified for Job Role: "Master Carpenter" mapped to QP: "FFS/Q2204, v1.0" Level 5.	Recommended that the Trainer is certified for the Job Role: "Assessor", mapped to the Qualification Pack: "MEP/Q2701, v1.0".				
The minimum accepted score as per FFSC guidelines will be 80%.	The minimum accepted score will be 80% aggregate.				







## **Assessment Strategy**

This section includes the processes involved in identifying, gathering, and interpreting information to evaluate the learner on the required competencies of the program.

At FFSC, we believe to gauge the performance of a candidate a holistic approach for Assessment is essential. As such we have devised a multi-tier process to keep track of candidate overall progress at various stages. While a few techniques are imbibed as part of the training delivery program, others are explicit ways of testing. These are:

- 1. Internal (Preferred)
  - a. Trainer Led Assessment
  - b. Master Trainer/ Program Mentor Led Assessment
- 2. External
  - a. Assessment Partners/ Freelance Assessors (Mandatory)
  - b. Industry (Preferred)

## 1. Internal (Preferred)

#### a. Trainer Led Assessment:

As part of the Training Delivery Program, various tests and projects are designed at regular intervals to gauge the progress of the candidate during the training program. These are mix of Theory and practical, individual and group activities.

Trainers will be provided specific training under the ToT programs to conduct these assessments. A report of the same will be submitted to the assigned Master Trainer/ Program Mentor.

## b. Master Trainer/ Program Mentor Led Assessment:

Every trainer/ batch should be connected with a Master Trainer/ Program Mentor, who will keep a check on the progress of the batch. Trainer can consult the Master Trainer/ Program Mentor with regards to training delivery or conducting periodic assessments.

Master Trainer/ Program Mentor may conduct their own session to assess the progress of the candidates, using the means as deemed suitable and feasible.

#### 2. External

#### a. Assessment Partners/ Freelance Assessors:

An external assessment shall mandatorily be conducted be Assessment Partners via ToA certified Assessors or ToA certified Freelance Assessors. There are 3 key stages of any assessment activity – Pre-Assessment, During Assessment, and Post Assessment. The defined system for conducting the Assessment shall be followed at each stage.

FFSC Training and Assessment Team or any other assigned authority by FFSC, may conduct surprise or planned visits and checks from quality assurance and monitoring perspective.

The requirements and details of each stage are as highlighted below:







#### 1. Pre-Assessment:

- a. Assessment Partner/ Assessor/ Freelance Assessor Validation
- b. Training Centre Check for Assessment Setup/Infra
- c. Question Papers submission by Assessment Partner/ Freelance Assessor to FFSC
- d. FFSC to validate and approve the Question papers in line with NOS and PC.
- e. FFSC Affiliation and Project Assessment Approval
- f. Centre ready for Assessment intimation by Training Partner or by the assigned Neutral **Assessment Centre**
- 2. During Assessment (on the Assessment Day): The Assessment can be conducted in offline, online, or hybrid format depending on the feasibility and approvals from FFSC. Under either process the below guidelines are important to be compiled:
  - a. Check the availability of the Lab Equipment for the particular Job Role as per the mode of conducting Assessment.
  - b. Candidate Validation: Confirm the Aadhar Card details of candidates
  - c. Check the duration of the training
  - d. Check the Assessment Start and End time to be as specified in documents
  - e. Assessor/ Freelance Assessor must follow the assessment guidelines at all times.
  - f. Intimation to FFSC Training and Assessment Monitoring Team for Assessment Quality Assurance checks.
  - g. Ensure evidence of conducting Assessment is gathered as per FFSC protocol:
    - i. Time-stamped and geotagged reporting of the assessor from assessment location
    - ii. Centre photographs with signboards and scheme-specific branding
    - iii. Biometric or manual attendance sheet (stamped by T.P.) of the trainees during the training period
    - iv. Time-stamped and geotagged assessment (Theory + Viva + Practical) photographs and videos
  - h. Required documentation for submissions to the FFSC

#### 3. Post Assessment:

- a. Timely submission of the assessment documentation and feedback to FFSC
- b. Hard copies of the documents are stored
- c. Soft copies of the documents and photographs of the Assessment are uploaded/accessed from Cloud Storage
- d. Soft copies of the documents and photographs of the Assessment stored in the Hard
- e. Any other compliance requirement as defined by FFSC

#### **b.** Industry Partner:

FFSC may engage the Industry Partners and the Subject Matter Experts to conduct the Assessment of the candidates at various stages during the training program.







## **References**

## **Glossary**

Term	Description
Declarative Knowledge	Declarative knowledge refers to facts, concepts, and principles that need to be known and/or understood in order to accomplish a task or to solve a problem.
Key Learning Outcome	Key learning outcome is the statement of what a learner needs to know, understand and be able to do in order to achieve the terminal outcomes. A set of key learning outcomes will make up the training outcomes. Training outcome is specified in terms of knowledge, understanding (theory) and skills (practical application).
OJT (M)	On-the-job training (Mandatory); trainees are mandated to complete specified hours of training on-site
OJT (R)	On-the-job training (Recommended); trainees are recommended the specified hours of training on-site
Procedural Knowledge	Procedural knowledge addresses how to do something or how to perform a task. It is the ability to work or produce a tangible work output by applying cognitive, affective, or psychomotor skills.
Training Outcome	Training outcome is a statement of what a learner will know, understand and be able to do upon the completion of the training.
Terminal Outcome	The terminal outcome is a statement of what a learner will know, understand and be able to do upon the completion of a module. A set of terminal outcomes help to achieve the training outcome.







## **Acronyms and Abbreviations**

Term	Description
QP	Qualification Pack
NSQF	National Skills Qualification Framework
NSQC	National Skills Qualification Committee
NOS	National Occupational Standards
QC	Quality Checking
PwD	Person with Disability
ToT	Training of Trainers
ToA	Training of Assessors
FFSC	Furniture and Fittings Skill Council
TP	Training Partner
PC	Performance Criteria
NA	Not Applicable
MS	Microsoft
PPE	Personal Protective Equipment
2D	2-Dimensional
3D	3-Dimensional
SOP	Standard Operating Procedure
AR	Augmented Reality
VR	Virtual Reality
OJT	On-the-Job Training
FF&E	Furniture Fixtures & Equipment
POC	Point of Contact
POSH	Prevention Of Sexual Harassment
CPR	Cardiopulmonary Resuscitation
KRA	Key Result Areas
GD&T	Geometric Dimensioning and Tolerancing